

Health Services in Jerusalem

Harel Insurance Company



Medical Clinics in Jerusalem:

1. Frenkel Emergency Medical Center (Yad Sarah)

Family Physicians, Pediatrics, Gynecologists (male and female gynecologists)
Orthopedics Services

Please go directly during the opening hours

Opening Hours: Sunday – Thursday 6 PM-11:30 PM

Saturday: 1 hour after Shabbat ends until 11:30 PM

Address: 124 Herzl St. Jerusalem

Telephone: *6447

2. Terem Immediate Care:

For urgent treatment 24 hours a day, please go directly to one of the Terem Clinics as follows:

■ Terem, Romema

15 Sarei Israel. City Court. Operates 24/7

Tel: 1-599-520520, Fax: 02-5503213.

■ Terem, Tayelet (southern Jerusalem)

6 Daniel Yanovsky St. Operates 7 days a week, 9 AM - 11:30 PM

Tel: 1-599-520520, Fax: 02-6738551.

■ Terem, Pisgat-Zeev

158 Moshe Dayan St. Operates 24/7.

Tel: 1-599-520520.

3. Wolfson Family Medical Center:

A medical center staffed by a family physician and specialists.

9 Diskin St., Kiryat Wolfson

■ For an appointment with a family physician only, call 02-5610297 (multiple lines). Wait for the message in English.

■ Walk-in clinic (no appointment necessary), for minor problems only, between 7:30 and 9 AM. Come directly to the clinic and register with the secretary.

4. Emergency Dental Treatment:

Initial emergency treatment will be provided free of charge, at the Hila Clinic, 16 Shlomzion Hamalka Street, Jerusalem. Telephone 02-6256152.

Opening Hours: Sunday – Tuesday: 9 PM-6PM,

Wednesday - Thursday: 8 AM-1PM

5. Specialists Doctors:

For an appointment with a specialist, please call 1-800-414-422.

6. Bikur Rofeh Clinic:

For appointments with a family doctor only.

22 Beit Hadfus St., Givat Shaul, Tel: 077-5540943

Open: Sunday 5 PM - 1 AM, Monday & Thursday 6:30 PM - 1 AM,

Friday 9 AM - 2 PM, Saturday 5:30 PM - 1 AM.

7. Doctor's home visits & consultation with a doctor 24 hours a day:

Please call Bikur Rofeh Contact Center. Tel: 1-800-260-660

8. Pharmacies:

- Medi-Plus 1: 2 Bar-Ilan St. 02-5822237
- Pharma-C: 9 Diskin St. Tel: 02-5612361
- Arnona: 9 Layb Yaffe St. 02-6731901
- Medi-Plus: 10 Canfe Nesharim St. 02-6511155

For the addresses of additional pharmacies in Jerusalem, please contact the Harel Call Center.

Harel - Yedidim office

Sunday - Thursday 8 AM - 3.30 PM

Tel: 03-6386216, Fax: 03-6874534

Email: y_health@yedidim.co.il

Web: www.yedidim-health.co.il

After office hours you can call

Amos Gilboa, Tel: 052-3250975

Einat Cohen, Tel: 054-5297775

Harel Contact center 24/7

Telephone Numbers

For the general Harel Call Center, call

1-800-414-422 or 03-754-7020

To send documents by Fax:

03-734-8001

Tel: 1800-41-44-22, Fax: 03-7348083



Instructions for Obtaining Medical Services

1. Insurance card:

To receive medical services you must show a valid insurance card.

2. Hospital and emergency room:

In the case of any problem, first see a physician under arrangement with Harel to receive a referral to the hospital. In the case of a life-threatening emergency for which you are hospitalized, a referral will not be required.

3. Extending the insurance policy:

To extend your insurance policy, contact our office and ask for Renewal Forms. Every policy renewal requires new underwriting (with the exception of the Prestige policy).

4. Prescribed medication:

Medicines are provided only by pharmacies under agreement with Harel. If there is no such pharmacy open in your vicinity, please contact our office and ask for permission and instructions.

5. Basic medication:

In many cases, mild medical conditions can be solved easily and inexpensively by purchasing Tylenol, Advil, Acamol, Strepsils and the like directly from a pharmacy.

6. Emergency dental treatment:

Emergency dental treatment is dental treatment done on an urgent basis only.
Tel: 02-6256152 .

7. The insurance is valid within the borders of the State of Israel, including the Israeli settlements and roads leading to them.

8. First class Travel Policy:

When traveling outside of Israel for academic purposes or vacation, purchase the First class, to assure continuity of coverage while abroad and when you return to Israel.

*We at the Harel-Yedidim office are pleased to serve you.
Do not hesitate to contact us*